



GLOBAL NETWORK  
OF 500 LOCATIONS  
IN 103 COUNTRIES  
ON 6 CONTINENTS

[www.superexpress.me](http://www.superexpress.me)

**SUPER EXPRESS**  
COMPANY PROFILE



**Super Express**

Super Express is a supply chain solution provider combining its core products – Air Freight, Ocean Freight, Customs Clearance, Road Haulage, Warehousing & Distribution creating an integrated, tailor made end to end solution. Founded in 1990 at Bahrain, initially focused on local transportation and customs Brokerage and then gradually group entered into Freight Forwarding, Warehousing, haulage, expanded its presence to Qatar, UAE & India. We generate highly optimized and customized supply chain solutions for our clients through an integrated global network of 500 location in 103 countries on six continents.

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**FOCUS ON CUSTOMERS &  
EMPLOYEES SATISFACTION**

**Vision**

To be a global leader in supply chain solution focused on customer and employee satisfaction.

**Mission**

Leverage our Global network to add value to customers supply chain, sustaining quality, efficiency & environment.

**Value**

Maintain a high level of ethics, teamwork and professionalism while demonstrating a caring attitude towards employees and customers.



## Air Freight

Our global network has the power to help businesses grow – based on years of experience and influenced by the changing needs of our customers. From General shipments to temperature-controlled shipments, we deliver tailored transport services, worldwide and end-to-end.

We divide our Air Freight product into service levels, which are packages offering different delivery times, routings, handling procedures and prices, making it easy to match any need. Experience tells us that the real difference in air freight is made on the ground.

We give you access to the best people, processes and technology so that quality is assured and time won on the ground. And we constantly upgrade and refine our work to deliver the most efficient and cost-effective air freight service.

**WE DELIVER** TAILORED  
TRANSPORT SERVICES,  
WORLDWIDE AND  
**END-TO-END.**

## Super Express High Priority

### For time-critical cargo requirements

- Fastest transit time with shipment cycles planned and proactively monitored to ensure agreed delivery times - typically within 1 to 2 days (door-to-door)
- Includes carrier's prime express product
  - On-board courier
  - Through Pallet at Transit Hub
  - Direct Flight

## Super Express Economy

### Fast, time-defined delivery with maximum efficiency

- Transit time approximately 3 to 5 days (door-to-door)
- Direct flights used where possible
- Dedicated pick-up and delivery service

## Super Express Optimum

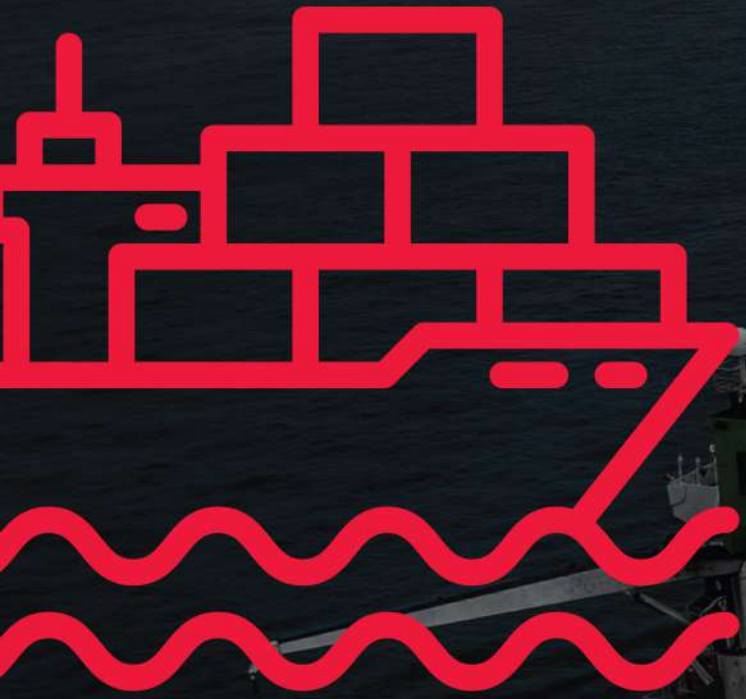
- If you are finding your airfreight rates too high for long-haul shipments, but need faster transport than seafreight alone, consider a careful blend of the two.
- Sea-Air traffic combines the economy of the sea with the speed of the air to give you a cost-effective solution. This fusion of transport modes enables you to send goods from .Asia to Europe, North and South America, or Africa within 2-3 weeks.
- So if your goods are cost-sensitive and not absolutely urgent, consider the combined benefits of Sea-Air traffic from Super Express. It could be the perfect answer.

## Super Express – Cold Chain

- Cool is the solution for all types of temperature sensitive cargo, whether at a constant temperature of -20°C or +30°C or within any other particular range:
- Pharmaceutical products, biotechnological material, diagnostics.
- Vaccines, serums, plasma, proteins, lab tests.
- Temperature-sensitive high-tech products such as semiconductors.
- Temperature-sensitive dangerous goods.
- High-value foods that require refrigeration.

## Air Charter Services

- Super Express offers a wide range of charter solutions for the transportation of heavy and outsize items that can't be loaded onto scheduled services, such as oil industry equipment, aircraft engines, stage sets and vehicles. We can source a range of aircraft to move heavy and outsize cargo



## Ocean Freight

As a licensed Ocean Transportation Intermediary and world-class Non-Vessel Operating Common Carrier (NVOCC), Super Express provides flexible and integrated ocean freight services to create the most highly adaptable, reliable and customizable solutions in the industry.

Regardless of your origin or destination, cargo size or complexity, our global quality standards & proven systems ensure a safe and reliable service for an on-time delivery. Our space allocations with the top ocean-carrier guarantee an uninterrupted supply chain. Our specialist will assist you in designing the most efficient connections to your customer or to your production plant.

**WE MAKE SURE  
YOU ARE MORE THAN  
HAPPY WITH OUR SERVICES.**



## Full Container Load

- FCL is the shipping option that makes up the majority of Super Express's Ocean Freight service and it involves shipping a full container as a single unit. For customers this is generally the fastest and most efficient way to move products.

## Less than Container Load

- LCL involves moving goods that do not fill a container. Cargoes are combined with others to maximize load factors of containers. Combining goods headed to the same region or destination gives customers with lower volume shipments access to ocean freight economies of scale that are normally restricted to full container movements.

## Non-Containerized Load

- The NCL service covers goods that require special handling not covered by shipping in a standard container or oversize goods that do not fit a standard container. In addition to moving these loads by ship, Super Express arranges road or other transport assistance to the final destination.

## Combined services

Faster than just ocean freight and less expensive than simple air freight. Your shipments can also be transported by combining air and ocean freight, as well as, rail transport. This enables us to achieve the best balance between transport time and costs.

## Sea Freight Reefer Logistics

Temperature-sensitive cargo like foodstuffs, electronics, chemicals or pharmaceuticals must be shipped in accordance with strict specifications. The combination of cargo temperature requirements and climatic variations makes correct temperature control essential. Super Express ensures that delicate cargo like this gets the best possible care. We achieve this by using state-of-the-art equipment and monitoring systems, and by employing experienced specialists strategically located around the world. Our staff carefully monitors your shipments through every stage of their journey, continually checking to ensure that the many factors that can affect the shelf life of a product are properly managed.

## Service options

You have the option of specifying the pick-up and delivery conditions at any time

- Door-to-door
- Port-to-port
- Door-to-port
- Port-to-door



## Project Logistics

We supply project logistics services to customers involved in the construction and supply of industrial projects, whatever their role - project owner, contractor or supplier.

Super Express project logistics services are customized for each individual contract, to satisfy these often complex tasks. Our specialist teams use the creativity and skills that come from long experience in the field.

Anything heavy and oversized gets our special attention.

With consulting, planning, preparation and execution capabilities in the same hands, we offer an integrated approach to ensure that we meet our customers' precise schedules, whether the components originate from one country or from across the globe.

### We offer below services under project logistics

- Project management
- Engineering services
- Site management
- Logistics personnel
- High and heavy lifting
- Marine operations
- Procurement assistance





## Warehousing and Distribution

Warehousing is an essential component in any supply chain. Our warehousing facilities are flexible in size and easy to equip, thus allowing us to accommodate individual requirements such as temperature-controlled storage or advanced security systems. Our priority is always to select sites with the set-up you need, located within easy access of both, your facilities and established transport routes. This allows us to meet the fast turn-around times requested of exemplary warehouse operations.

## Our main services cover

- Order fulfillment
- Pick and pack
- Special handling
- Barcode scanning with radio frequency devices
- Inventory visibility within the warehouses
- Warehouse and inventory management
- Bonded warehousing
- High-end security capabilities

## Value added services we offer

We provide you with a full range of additional services to improve the management of your supply chain and to meet your own customers' requirements

- Repacking
- Kitting (preparing special packs)
- Specialized labeling
- Swap service
- Cleaning and disposal management
- Returnable packaging management
- Light assembly
- Screening



## Distribution

Super Express's extensive network links our hubs, sub-hubs, gateways as well as air and ocean freight services to provide an efficient, integrated transport system for the physical distribution of goods throughout your global supply chain. In addition, we have compiled a range of value added services, and enhanced features that can be attached to any of our standard air and ocean freight services. They are designed to meet the needs of various types of cargo such as High Value Cargo Handling (HVC) and Dangerous Goods Handling (DGR)

EFFICIENT, INTEGRATED TRANSPORT SYSTEM  
FOR THE PHYSICAL DISTRIBUTION OF GOODS  
THROUGHOUT YOUR **GLOBAL SUPPLY CHAIN.**



## Packing and Moving

Whether you are moving within the country or to a new country, Super Express offers comprehensive relocation solution tailored to your needs. We take care of everything for your move – delivering peace of mind that everything is handled with the utmost care.

We've moved family homes from one country to another, relocated entire corporate entities to new continents. And whether we're entrusted with a much-loved family heirloom or equipment vital to business in your new location, everything is handled with the utmost care.

Every move is professionally planned, starting with a survey and recommendations for the best shipment methods and insurance options for your relocation. We set about making all the arrangements for your move, including packing, preparation for export, forwarding and secure storage.

We tailor the best solution from packing, forwarding, customs clearance and unpacking at the destination offering a stress free re-location.



SUPER EXPRESS OFFERS  
**COMPREHENSIVE  
RELOCATION SOLUTION**  
TAILORED TO YOUR NEEDS.

## Personal Effects Movement

For time-critical cargo requirements














- Local Moves
- International Moves
- Storage Facility – Short Term & Long Term
- Automobile Relocation

## Corporate Relocation

We move offices for companies of all sizes, or if you are moving an employee internationally.

- Local & International Moves
- Professional packing by fully trained crews
- Special packing solutions for computer hardware and fragile items
- Highly secure short-term & long-term storage options

## Industries We Serve

-  Aerospace
-  Retail & Fashion
-  Automotive
-  Emergency & Relief
-  FMCG
-  Hospitality
-  High Tech
-  Marine Logistics
-  Industrial
-  Food – Perishable & Non-Perishable
-  Oil & Gas
-  Personal Effects
-  Pharma & Healthcare

**CONNECT**  
WITH US

**WE ARE READY**  
TO INTEGRATE WITH YOUR SUPPLY CHAIN

• Super Express Offices  
• Agent Partners

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Global Logistics Network with worldwide offices and distribution facilities, staffed by dedicated team of experts.